

[Consent Form]

In this section, you will be asked to think about and respond to 10 different scenarios involving ways social media sites may respond after a person is aggressive or hostile to you.

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by removing the content from the site. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by banning the person from the site. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by adding the person to an online public list of offenders. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by paying you and your supporters. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by requiring a public apology from the person. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by facilitating an online meeting including you, the person, and a mediator to discuss your experience. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by educating the person about your identities and experiences. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by allowing you to be less exposed to a wide audience on the site. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by allowing you to have more exposure to a large audience on the site. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

Imagine that a person is being aggressive or hostile to you on social media. The social media site responds by empowering you to have a space with your own rules and values. This action would:

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
not restore justice to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	restore justice to me
be very unfair for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very fair for me
be very undesirable for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	be very desirable for me

End of Block: Actions

Start of Block: Social Media Experiences

How often have you experienced people being aggressive or hostile to you on social media sites?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Frequently

Display This Question:

*If How often have you experienced people being aggressive or hostile to you on social media sites?
!= 1*

To what extent do you feel your experiences of people being aggressive or hostile to you on social media sites has been related to your identity or attitudes (e.g., race, gender, political views, etc.)?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

Display This Question:

*If How often have you experienced people being aggressive or hostile to you on social media sites?
!= 1*

Is there anything else you would like to tell us about your experiences with people being aggressive or hostile to you on social media sites?

How often have you supported someone else who has experienced aggression or hostility on social media sites?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Frequently

How often have you been aggressive or hostile to others on social media sites?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Frequently

Display This Question:

If How often have you been aggressive or hostile to others on social media sites? != 1

To what extent have your experiences being aggressive or hostile to others on social media sites been related to their identity or attitudes (e.g., race, gender, political views, etc.)?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

Display This Question:

If How often have you been aggressive or hostile to others on social media sites? != 1

Is there anything else you'd like to tell us about your experiences being aggressive or hostile to others on social media sites?

End of Block: Social Media Experiences

Start of Block: Scale

[distributive justice]

When people experience aggression or hostility on social media sites, how often do people receive the outcomes they deserve from the sites?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

When people experience aggression or hostility on social media sites, are the outcomes that people receive from the sites better than they deserve, worse than they deserve, or about what they deserve?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Far worse than they deserve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Far better than they deserve

How often do social media sites give people who share your identity and attitudes (e.g., race, gender, political views, etc.) less help than they give others?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

[procedural justice]

How often do social media sites make fair decisions about how to handle aggression or hostility on social media?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

How often do social media sites treat people fairly?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

How often do you trust social media sites to respond to hostile or aggressive people on social media?

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	6 (6)	7 (7)	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

End of Block: Scale

Start of Block: Social Media Use

How often do you visit each of the following sites?

	I do not use it (1)	Rarely (2)	About once a month (3)	About once a week (4)	About once a day (5)	Multiple times a day (6)	All or most of the day (7)
Facebook (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instagram (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reddit (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snapchat (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tumblr (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

End of Block: Social Media Use

Start of Block: Demographics

What is your age?

▼ 18 (1) ... <99 (82)

What is your gender?

- Woman (1)
 - Man (2)
 - Non-binary (3)
 - Prefer not to disclose (4)
 - Prefer to self-describe: (5)
-

Are you transgender?

- Yes (1)
 - No (2)
 - Prefer not to disclose (3)
-

What is your sexual orientation?

- Straight (1)
 - Gay (2)
 - Lesbian (6)
 - Bisexual (3)
 - Pansexual (7)
 - Queer (4)
 - Asexual (8)
 - Prefer not to disclose (9)
 - Prefer to self-describe: (5)
-

Choose one or more races/ethnicities that you consider yourself to be:

- American Indian or Alaska Native (1)
 - Asian (2)
 - Black or African American (3)
 - Hispanic or Latino (4)
 - Middle Eastern (5)
 - Native Hawaiian or Pacific Islander (6)
 - White (7)
 - Prefer not to disclose (8)
 - Prefer to self-describe: (9)
-

What is the highest level of school you have completed or the highest degree you have received?

- Less than high school (1)
- High school or equivalent (2)
- Some college, currently enrolled in college, or two-year associate's degree (3)
- Bachelor's degree (4)
- Some graduate school, or currently enrolled in graduate school (5)
- Master's or professional degree (6)
- Doctorate degree (7)

What is your current employment status?

- Employed full-time (1)
 - Employed part-time (2)
 - Out of work and looking for work (3)
 - Out of work but not currently looking for work (4)
 - Stay-at-home-parent (5)
 - Student (6)
 - Military (7)
 - Retired (8)
 - Unable to work (9)
-

Information about income is important to understand. Would you give your best guess? Please indicate the answer that includes your entire household income in 2018 before taxes.

- Less than \$15,000 (8)
 - \$15,000 to \$29,999 (1)
 - \$30,000 to \$49,999 (2)
 - \$50,000 to \$74,999 (4)
 - \$75,000 to \$99,999 (5)
 - \$100,000 to \$149,999 (6)
 - \$150,000 or more (7)
-

In general, how would you describe your political views?

- Very conservative (1)
 - Conservative (2)
 - Moderate (3)
 - Liberal (4)
 - Very liberal (5)
-

In which city / state / country do you live?

End of Block: Demographics

Start of Block: Conclusion

End of Block: Conclusion